



### Information about Appointments

The time we spend with you during your appointment is most important – for your oral health and overall health. That time is reserved for you alone – we do not double or triple book patients like many other practices.

#### **Waiting time:**

We do our best to see each of our patient on time. There are circumstances when the unforeseen happened and it takes longer than expected to provide dental treatment – for you or for the patients before you. Either way, we will let you know if your time will be impacted and ask for your understanding.

#### **Missed Appointments:**

Because we reserve your appointment specifically for you, we ask that you kindly give us a notice of 48 hours business-hours if you will be unable to keep your appointment. If your appointment is on Monday, please notify us by the Thursday before.

Appointments missed without 48-hours' advanced notice will be subject to the following charges:

- \$25.00 for missed Hygiene Appointment
- \$50.00 per hour (based on number of hours scheduled) for any Restorative Appointment

#### **Late Arrivals:**

If you arrive late to your appointment there may not be time to complete all of your scheduled dental care. You and your dentist or hygienist may decide to alter your planned treatment or you may be asked to reschedule to another date and time.

#### **Notice to Reschedule:**

There are times that we may have to reschedule your appointment due to circumstances beyond our control or due to emergencies. We will always do our best to give you as much advanced notice as possible and will work with you to find another convenient date and time.

I have read and understand and agree to these terms for missed or late appointments:

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Printed Name of Patient or Responsible Party

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Date

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Signature of Patient or Responsible Party

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Date