



Information About Appointments

The time we spend with you during your appointment is most important - for you, your oral health and your overall health. That time is reserved for you alone – we do not double- or triple-book patients like many other practices.

Waiting Time

We do our best to see each of our patients on time. And it's also true that there are times when the unforeseen happens and it takes longer than expected to provide dental treatment – for you or for the patient before you. Either way, we will let you know if your time will be impacted and ask for your understanding.

Missed Appointments

Because we reserve your appointment specifically for you, we ask that you kindly give us a notice of 48 business-hours if you will be unable to keep your appointment. If your appointment is on Monday, please notify us by the Thursday before.

- If you miss more than two appointments without prior notification of at least 48 (business) hours, you may be offered our Same Day Appointments option or you may schedule appointments in advance using a deposit to reserve your time.
- Appointments missed without 48-hours' notice may be charged a fee of \$50/hour.

Late Arrival

If you arrive late to your appointment there may not be time to complete all of your scheduled dental care. You and your dentist or hygienist may decide to alter your planned treatment or you may be asked to reschedule to another date or time.

Notice to Reschedule

There are times that we may have to reschedule your appointment due to circumstances beyond our control or due to emergencies. We will always do our best to give you as much advanced notice as possible and will work with you to find another convenient date and time.

I have read, understand and agree to these terms for missed or late appointments:

Patient or Responsible Party Signature

Date

Printed Name of Patient or Responsible Party